

European HR and Payroll Services Provider Leverages BitSight to Improve Security Performance Across Business Ecosystem



BITSIGHT

CHALLENGES

- Understand how to remediate and assess gaps in their processes
- Effectively report on security performance over time
- Compare security performance to peers

SOLUTION

- BitSight for Security Performance Management

KEY BENEFITS

- Assess performance of current cyber security posture
- Allocate limited resources and prioritize security efforts and initiatives
- Set achievable security team goals, track and report on progress over time

ABOUT THE HR AND PAYROLL SERVICES PROVIDER

The HR and payroll services provider has been an industry leader and innovator for 50 years. It has more than 4,500 employees in 35 countries, supporting the design, build and delivery of HR and payroll services to more than 3 million client employees across the world. Annually, this equates to 16 million issued payslips.

THE CHALLENGE

The company handles payroll and human resource outsourcing for multinational organisations. Due to the sensitive nature of customer information, the organisation follows strict data protection policies to ensure security.

Therefore, it is key that the organisation can give its clients and employees assurance that their data is secured in the most trusted environment possible. Understanding how to remediate potential cyber risk within their organisation is instrumental to ensuring their cybersecurity performance.

THE SOLUTION

In order to monitor their security performance, the organisation required a solution that would provide consistent visibility of its security rating and allow them to provide the senior leadership team with month to month reductions in their security risk.

BitSight for Security Performance Management helps security and risk leaders take a risk-based, outcome-driven approach to managing the performance of their organisation's cybersecurity program through broad measurement, continuous monitoring, and detailed planning and forecasting in an effort to measurably reduce cyber risk.



European HR and Payroll Services Provider Case Study



ABOUT BITSIGHT

BitSight transforms how companies manage information security risk with objective, verifiable and actionable Security Ratings. Founded in 2011, the company built its Security Ratings Platform to continuously analyze vast amounts of data on security issues. 7 of the top 10 largest cyber insurers, 20 percent of Fortune 500 companies, and 4 of the top 5 investment banks rely on BitSight to manage cyber risks.

FOR MORE INFORMATION

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THE RESULTS

By leveraging BitSight, the HR and payroll services provider has seen a 160-point increase in its BitSight Security Rating, with a 100 point increase taking place within a five month span. The data provided by BitSight makes it possible to clearly demonstrate their security performance to the executive leadership team and to the Board. In addition, the organisation uses detailed forensics information for remediation guidance on where to focus security efforts in order to remediate the most important things first.

The IT services provider also uses BitSight for Security Performance Management for merger and acquisition activities. Their CSO expressed how "BitSight enabled us to effectively manage the technical aspects of a divestment in a way impossible if we didn't have the tool."

Based on their success, the IT services provider will start to use BitSight for Third Party Risk Management to enhance their vendor assessment process.

// BitSight gives us visibility into risk. Being able to manage data correctly and contextually significantly reduces the attack surface of our organisation. This is because we have continuous visibility and can respond to any intent to breach."

CSO, EUROPEAN HR AND PAYROLL SERVICES PROVIDER