

# Bitsight GenAI Product Features

The in-product features below use Generative AI with customer-provided data.

AI FEATURE	PRODUCT(S)	BENEFITS	CUSTOMER DATA	DATA STORAGE	AI TECHNOLOGY	OPT-OUT*
<b><u>Bitsight Framework Intelligence</u></b>	CM, VRM, SPM	Automates the mapping of documentation against industry frameworks, such as SIG Lite, NIST CSF 2.0, and ISO 27001.	Documents - such as SOC2s, audit reports and vendor questionnaires are selected for upload by the customer.	<p>Documents are scanned for malware and securely processed.</p> <p>They are temporarily stored in encrypted Amazon S3 buckets during analysis.</p> <p>Once the AI assessment is complete, the documents are immediately deleted.</p>	<p>Google Vertex AI, leveraging Gemini models.</p> <p>The content of uploaded documents is not used to train the AI engine.</p> <p>The Large Language Model (LLM) processes content only for mapping controls and returning evidence-based results. After that step, neither Bitsight nor the underlying LLM provider stores the content.</p>	Yes
<b><u>Instant Insights for CM</u></b> <b><u>Instant Insights for VRM/TMH</u></b>	CM, VRM, TMH	AI-powered tool to automatically analyze and summarize SOC 2 reports	SOC 2 reports	<p>Customer documents live only in encrypted S3 storage.</p> <p>Instant Insights never creates persistent copies for AI processing.</p> <p>CM: Documents are temporarily stored in encrypted Amazon S3 buckets during analysis. VRM/ TMH: Instant Insights stores only a reference to the document. Documents remain stored by Bitsight as part of original workflows.</p>	<p>Google Vertex AI, leveraging Gemini models.</p> <p>The content contained in uploaded documents is not used to train the AI engine.</p> <p>The Large Language Model (LLM) processes content only to produce a summary. After that step, neither Bitsight nor the underlying LLM provider stores the content.</p>	Yes

AI FEATURE	PRODUCT(S)	BENEFITS	CUSTOMER DATA	DATA STORAGE	AI TECHNOLOGY	OPT-OUT
<b>CTI: AI Chat</b>	CTI Portal	Conversational chatbot allowing users to interact with the system using natural language to query and retrieve intelligence.	<p>User-specific Threat Intelligence related prompts.</p> <p>For example, “tell me about CVE xYZ”; “tell me about recent cyber attacks of the finance sector in the UK”; “What do you know about ransomware group XYZ?”.</p>	Bitsight retains inputs for one year.	<p>OpenAI, Meta Llama, AWS bedrock.</p> <p>User inputs are not used to train the AI engine.</p>	No
<b>TI: AI Report Generator</b>	CTI Portal	On-demand intelligence reports based on user inputs and selected parameters.	<p>User-specific Threat Intelligence-related report requests.</p> <p>For example, “generate an executive summary report about the recent cyber attack on X”; “generate a report related to CVE X and how to remediate it”.</p>	Bitsight retains inputs for one year.	<p>OpenAI, Meta Llama, AWS bedrock.</p> <p>User inputs are not used to train the AI engine.</p>	No

\*\*Opt-out\* refers to the ability to turn off a feature in product settings.



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Bitsight is the global leader in cyber risk intelligence, leveraging advanced AI to empower organizations with precise insights derived from the industry's most extensive external cybersecurity dataset. With more than 3,400 customers and 65,000 organizations active on its platform, Bitsight delivers real-time visibility into cyber risk and threat exposure, enabling teams to rapidly identify vulnerabilities, detect emerging threats, prioritize remediation, and mitigate risks across their extended attack surface.